



Panhandle Regional 9-1-1 Network
Advisory Committee
May 1st, 2026
2:00 PM



NOTICE OF MEETING

A meeting of the Panhandle Regional 9-1-1 Network Advisory Committee will be held on Friday, May 1st, at 2:00 p.m. in the Board Room, Panhandle Regional Planning Commission, 415 Southwest Eighth Avenue, Amarillo, Potter County, Texas.

A copy of the full agenda packet for this meeting can be found on the PRPC's website at <http://theprpc.org/Programs/911Network/20260501.pdf>.

AGENDA

1. **Call to Order**
2. **Introductions**
3. **Minutes**
Consideration of Approval of the Minutes From the Last Meeting Held on February 13th, 2026.
4. **Director's Report**
Oral Report Explaining the Current Activities of the 9-1-1 Network.
5. **Performance Report**
Fiscal Year 2026 Quarter Two Performance Report.
6. **Training Activities**
Staff Report on Emergency Communication Training Opportunities in the Region.
7. **Public Education Activities**
Staff Report on Public Education Activities in the Region.
8. **Stage One Budget**
Discuss and Consider for Approval the FY28-29 Stage One Budget Request
9. **Open Discussion**
 1. Open Discussion
 2. Next Meeting Date

PUBLIC NOTICE

This notice complies with Texas Government Code Chapter 551, Open Meetings Act, Section 551.041 (Notice of Meeting Requirements); Section 551.043 (Time and Accessibility of Notice Requirements); and Section 551.053 (Notice Requirements of a Political Subdivision Extending into four or more Counties). The notice has been filed at least 72 hours before the scheduled time of the meeting with the Secretary of State's Office; the Potter County Clerk's Office and has been posted in the administrative Office of the Panhandle Regional Planning Commission.

Posted this _____ day of _____, 2025, at 415 Southwest Eighth Avenue, Amarillo, Texas, at _____ a.m./p.m.

Khasi Campos

PANHANDLE REGIONAL 9-1-1 NETWORK

ADVISORY COMMITTEE

Minutes

February 13, 2026

A meeting of the Panhandle Regional 9-1-1 Network Advisory Committee was held on Friday, February 13th, 2026 at 2:00 p.m. in the PRPC Board Room, 415 West Eighth Avenue; Amarillo, Texas; Potter County.

MEMBERS PRESENT:

Vance Easley, Childress County Sheriff's Office; Rafael Gonzalez, Perryton Police Department; Kirsten Williams, Hereford Police Department; Robin Grice, Moore County Sheriff's Office; Jeannie Rogers, Tulia Police Department; Kris Hogan, Hemphill County Sheriff's Office; Jessica Mann, Pampa Police Department; Billie Jo Miesner, Oldham County Sheriff's Office; Kalee Massey, Carson County Sheriff's Office; Sidney Jordan, Borger Regional Communications; Deana Phillips, Donley County Sheriff's Office; Rebekah Baucom, Parmer County Sheriff's Office; David Calabrese, Region 16; William Reeves Easley-McPherson, Pantex; Sheriff Ben Eggleston, Lipscomb County Sheriff's Office.

MEMBERS ABSENT:

Dwayne Holt, Armstrong County Sheriff's Office; Sheriff Robert Mahaffee, Hansford County Sheriff's Office; Kimberly Weatherly, Sherman County Sheriff's Office; Sheriff Tim Reeves, Wheeler County Sheriff's Office; Diann Guffy, Dallam-Hartley County Jail; Jeff Arnold, Collingsworth County Sheriff's Office; Sheriff Sal Rivera, Castro County Sheriff's Office; Sheriff Tom Heck, Hall County Sheriff's Office; Lance May, Texas Parks and Wildlife Department.

STAFF PRESENT:

John Schaumburg, Regional 9-1-1 Network Director; Mandi Jones, Regional 9-1-1 Network Program Specialist; Melissa Calkins, Regional 9-1-1 Network GIS/Technical Program Specialist; Becky Blair, Regional 9-1-1 Network GIS Administrative Assistant; Khasi Campos, Regional 9-1-1 Network Program Specialist.

NON-MEMBERS PRESENT:

Katina Brock, Perryton Police Department; Dustin Henderson, Borger Regional Communications; Misty Garrett, Hansford County Sheriff's Office; Angela Jolly, Wheeler County Sheriff's Office; Leigh Anne Cook, Wheeler County Sheriff's Office; Shanna Dillon, Lipscomb County Sheriff's Office; Gabriela Bloomer, Dallam-Hartley County Jail.

1. CALL TO ORDER

Sidney Jordan called the meeting to order at 2:00 p.m.

2. INTRODUCTIONS

Introductions were made by Committee members and staff. No action was required.

3. MINUTES

Members considered the minutes from our November 7th, 2025 meeting of the Regional 9-1-1 Network Advisory Committee. Vance Easley, made a motion to accept the minutes and the motion was seconded by, Kalee Massey. The motion carried by a unanimous vote.

4. REGIONAL 9-1-1 NETWORK DIRECTOR'S REPORT

Members heard a report from John Schaumburg regarding current activities of the Regional 9-1-1 Network. No action was required.

5. FY2026 1st QUARTER PERFORMANCE REPORT

John Schaumburg reviewed and recommended for approval the Panhandle Regional 9-1-1 Network performance report for the first quarter of FY2026 covering the months of September, October, and November. Jessica Mann, made a motion to approve the first quarter performance report, and Kris Hogan, seconded the motion. The motion carried unanimously.

6. REGIONAL 9-1-1 NETWORK RURAL TRAINING OPPORTUNITIES

Mandi Jones informed the committee about recent emergency communication training opportunities in the region. No action was required.

7. REGIONAL 9-1-1 NETWORK RURAL PUBLIC EDUCATION ACTIVITIES

Mandi Jones updated the committee on current 9-1-1 public education activities in the region. No action was required.

8. ESINet RENEWAL

John Schaumburg discussed with members and recommended for approval, a contract for ESINet Core Services. William Reeves Easley-McPherson, made a motion to approve a contract, and Deana Phillips, seconded the motion. The motion carried unanimously.

9. OPEN DISCUSSION

The next meeting scheduled is for Friday, May 1st, 2026 at 2:00 p.m.

10. ADJOURNMENT

There being no further business to come before the Committee, Robin Grice made a motion to adjourn, and Rafael Gonzalez, seconded the motion. The motion carried unanimously and the meeting was adjourned at 2:27 p.m.

Memorandum

DATE: May 1st, 2026
TO: Panhandle Regional 9-1-1 Network Advisory Committee
FROM: John Schaumburg, Regional 9-1-1 Director
SUBJECT: Agenda Item 4
Director's Report

BACKGROUND

Oral report explaining the current activities of the 9-1-1 Network.

RECOMMENDATION:

Information only, no action required.



Memorandum

DATE: May 1st, 2026
TO: Panhandle Regional 9-1-1 Network Advisory Committee
FROM: John Schaumburg, Regional 9-1-1 Director
SUBJECT: Agenda Item 5
FY26Q2 Performance Report

BACKGROUND

As stipulated in the agreement between Panhandle Regional Planning Commission and the Commission on State Emergency Communications (CSEC), the Panhandle 9-1-1 Network must establish and accomplish certain goals and objectives. In order to check progress throughout the year, we are required to submit to CSEC a quarterly performance report that includes 9-1-1 call volumes, monitoring results, network outage reports, system testing, and the status of equipment replacement. The following items make up the key points of the FY26 Q2 performance report covering December, January, and February.

- There were 19,514 9-1-1 calls received from the 21 regional call centers of with 16,454 being wireless (84.32 percent).
- Staff monitored Public Service Answering Points (PSAPs) 14 times with no findings.
- PSAP staff and PRPC staff performed 1,880 Network test calls.
- There were 7 outages during this quarter.
- The region received 2,162 text messages during this period, with the vast majority as test texts.

“Attachments”, FY26 Q2 Performance Report, QPR-00856

RECOMMENDATION:

Staff recommends the Panhandle Regional 9-1-1 Network Advisory Committee approve the FY26Q2 Performance Report covering December, January, and February.





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QPR-00870

Quarterly Performance Report Name	QPR-00870	Record Type	Current QPR
Strategic Plan	Panhandle Regional Planning Commission - 2026-2027 - Strategic Plan	Status	Approved
Due Date	3/10/2026	Budget	BDG-000568
Released Date		Biennium	2026-2027
Period	Year 1 - Q2	Biennium Year	2027
Number of PSAPs Target			
Submitted Date			
Approved Date			

Total Number of 9-1-1 Calls Received by PSAPs

Total # of 9-1-1 calls Target	23,000	Total # of 9-1-1 calls Actual	19,514
		Variance Explanation (Calls Received)	

Total Number of Wireless 9-1-1 Calls received by PSAPs

Number of Wireless Calls Target	18,000	Number of Wireless Calls Actual	16,454
		Variance Explanation (Wireless)	

Number of Equipment Installations

# Equipment Installations Target	0	# Equipment Installations Actual	3
		Variance Explanation (Equipment)	

Number of Reported 9-1-1 Network Outages that equal or exceed two hours

Number of Reported Outages Target	0	Number of Reported Outages Actual	7
		Variance Explanation (Network Outage)	

Percentage of Total dollar value of purchasing and contracts awarded to HUBs

Target Percentage	0.00%	Actual Percentage	0.00%
		Variance Explanation (Percentage Total)	

Number of PSAP Monitoring Visits

Number of PSAPs	11	Number of PSAPs Visits Actual	14
		Variance Explanation (PSAP Monitoring)	

Number of Texts Received

Number of Texts Received Target	1,700	Number of Texts Received Actual	2,162
		Variance Explanation (Texts Received)	

Amount of Time 9-1-1 System is Operational

Target Amount of Minutes - Month 1	44,640	Amount of Minutes Actual - Month 1	44,640
Target Amount of Minutes - Month 2	44,640	Amount of Minutes Actual - Month 2	44,640

Target Amount of Minutes - Month 3	40,320	Amount of Minutes Actual - Month 3	40,320
Total Amount of Minutes Target	129,600.00	Total Amount of Minutes Actual	129,600

% of GIS Errors

Total Features Month 1	144,926	Total Error Month 1	975
Total Features Month 2	144,926	Total Error Month 2	973
Total Features Month 3	144,926	Total Error Month 3	973
Total Features for the Quarter	434,778	Total Error for the Quarter	2,921
Total GIS% Error for the Quarter	0.67%		

Infosec

Completed Assessment in last 12 Months	No	Enter Date of Assessment
--	----	--------------------------

Network Testing

# of Network Tests Performed by PSAP	1,838	# of Network Tests Performed by RPC	42
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Narrative

Additional Narrative CHE Replacement - All sites have had their CHE replaced except for Lipscomb County Sheriff's Office. ORT is scheduled for March 23, 2026; and CHE migration will be scheduled shortly thereafter. PRPC has been invoiced for all sites except Lipscomb, and funding request will be sent in the next couple weeks.

Created By Kimber Snoddy, 2/27/2026, 9:44 AM

Last Modified By Heather Barnes, 3/12/2026, 4:17 PM

Notes & Attachments

January_Summary_Report

Type **File**
 Last Modified **John Schaumburg**
 Description
[Download](#)

SLA - ESINet Service Availability

Type **File**
 Last Modified **John Schaumburg**
 Description
[Download](#)

February_Summary_Report

Type **File**
 Last Modified **John Schaumburg**
 Description
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December_Summary_Report

Type **File**
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 Description
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Call Totals Spreadsheet

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Call Totals - Sherman

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Call Totals - Perryton

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Call Totals - Hereford

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 Last Modified **John Schaumburg**

Description	Download	Description	Download
Call Totals - Lipscomb - Arm-Cas-Tul Pre-Migration		Call Totals - Hemphill	
Type	File	Type	File
Last Modified	John Schaumburg	Last Modified	John Schaumburg
Description	Download	Description	Download
Call Totals - Hansford		Call Totals - Hall	
Type	File	Type	File
Last Modified	John Schaumburg	Last Modified	John Schaumburg
Description	Download	Description	Download
Call Totals - Donley		Call Totals - Dallam	
Type	File	Type	File
Last Modified	John Schaumburg	Last Modified	John Schaumburg
Description	Download	Description	Download
Call Totals - Collingsworth		Call Totals - Childress	
Type	File	Type	File
Last Modified	John Schaumburg	Last Modified	John Schaumburg
Description	Download	Description	Download
Call Totals - Castro		Call Totals - Carson	
Type	File	Type	File
Last Modified	John Schaumburg	Last Modified	John Schaumburg
Description	Download	Description	Download
Call Totals - Borger		Call Totals - Armstrong	
Type	File	Type	File
Last Modified	John Schaumburg	Last Modified	John Schaumburg
Description	Download	Description	Download

Approval History
3/12/2026, 4:17 PM

Status	Approved
Assigned To	9-1-1 Director of Programs
Actual Approver	Heather Barnes
Comments	

3/9/2026, 1:55 PM

Status	Approved
Assigned To	9-1-1 Program Manager
Actual Approver	Kimber Snoddy
Comments	

3/9/2026, 10:38 AM

Status	Submitted
Assigned To	John Schaumburg
Actual Approver	John Schaumburg
Comments	Let me know if you need anything else or have any questions. Thanks, John

Performance Categories
PC-0031980

Record Type	Capital Equipment Purchases
Account	Panhandle Regional Planning Commission
PSAP	Castro County Sheriffs Office
Date of Visit	
Was there a finding?	

Type of Finding
Resolution
Was this a Repeat Finding?

PC-0031979

Record Type **Capital Equipment Purchases**
Account **Panhandle Regional Planning Commission**
PSAP **Tulia Police Department**
Date of Visit
Was there a finding?
Type of Finding
Resolution
Was this a Repeat Finding?

PC-0031975

Record Type **Capital Equipment Purchases**
Account **Panhandle Regional Planning Commission**
PSAP **Armstrong County Sheriffs Office**
Date of Visit
Was there a finding?
Type of Finding
Resolution
Was this a Repeat Finding?

PC-0032016

Record Type **PSAP Monitoring**
Account **Panhandle Regional Planning Commission**
PSAP **Carson County Sheriffs Office**
Date of Visit **2/23/2026**
Was there a finding? **No**
Type of Finding
Resolution
Was this a Repeat Finding?

PC-0032018

Record Type **PSAP Monitoring**
Account **Panhandle Regional Planning Commission**
PSAP **Castro County Sheriffs Office**
Date of Visit **2/24/2026**
Was there a finding? **No**
Type of Finding
Resolution
Was this a Repeat Finding?

PC-0032011

Record Type **PSAP Monitoring**
Account **Panhandle Regional Planning Commission**
PSAP **Oldham County Sheriffs Office**
Date of Visit **12/23/2025**
Was there a finding? **No**
Type of Finding
Resolution
Was this a Repeat Finding?

PC-0032034

Record Type **Outages**
Account **Panhandle Regional Planning Commission**
PSAP **Hall County Jail**
Date of Visit
Was there a finding?
Type of Finding
Resolution **Repaired/Resolved**
Was this a Repeat Finding?

PC-0032025

Record Type **Network Diagram Changes**
Account **Panhandle Regional Planning Commission**

PSAP **PRPC Host**
Date of Visit
Was there a finding?
Type of Finding
Resolution
Was this a Repeat Finding?

PC-0032012

Record Type **PSAP Monitoring**
Account **Panhandle Regional Planning Commission**
PSAP **Moore County Sheriffs Office**
Date of Visit **2/10/2026**
Was there a finding? **No**
Type of Finding
Resolution
Was this a Repeat Finding?

PC-0032022

Record Type **Network Diagram Changes**
Account **Panhandle Regional Planning Commission**
PSAP **Parmer County Sheriffs Office**
Date of Visit
Was there a finding?
Type of Finding
Resolution
Was this a Repeat Finding?

PC-0032032

Record Type **Outages**
Account **Panhandle Regional Planning Commission**
PSAP **Armstrong County Sheriffs Office**
Date of Visit
Was there a finding?
Type of Finding
Resolution **Repaired/Resolved**
Was this a Repeat Finding?

PC-0032026

Record Type **Outages**
Account **Panhandle Regional Planning Commission**
PSAP **Wheeler County Sheriffs Office**
Date of Visit
Was there a finding?
Type of Finding
Resolution **Repaired/Resolved**
Was this a Repeat Finding?

PC-0032019

Record Type **PSAP Monitoring**
Account **Panhandle Regional Planning Commission**
PSAP **Parmer County Sheriffs Office**
Date of Visit **2/24/2026**
Was there a finding? **No**
Type of Finding
Resolution
Was this a Repeat Finding?

PC-0032013

Record Type **PSAP Monitoring**
Account **Panhandle Regional Planning Commission**
PSAP **Dallam County Sheriffs Office**
Date of Visit **2/11/2026**
Was there a finding? **No**
Type of Finding
Resolution
Was this a Repeat Finding?

PC-0032030

Record Type **Outages**
Account **Panhandle Regional Planning Commission**
PSAP **Hall County Jail**
Date of Visit
Was there a finding?
Type of Finding
Resolution **Repaired/Resolved**
Was this a Repeat Finding?

PC-0032008

Record Type **PSAP Monitoring**
Account **Panhandle Regional Planning Commission**
PSAP **Armstrong County Sheriffs Office**
Date of Visit **12/10/2025**
Was there a finding? **No**
Type of Finding
Resolution
Was this a Repeat Finding?

PC-0032014

Record Type **PSAP Monitoring**
Account **Panhandle Regional Planning Commission**
PSAP **Sherman County Sheriffs Office**
Date of Visit **2/11/2026**
Was there a finding? **No**
Type of Finding
Resolution
Was this a Repeat Finding?

PC-0032023

Record Type **Network Diagram Changes**
Account **Panhandle Regional Planning Commission**
PSAP **Castro County Sheriffs Office**
Date of Visit
Was there a finding?
Type of Finding
Resolution
Was this a Repeat Finding?

PC-0032009

Record Type **PSAP Monitoring**
Account **Panhandle Regional Planning Commission**
PSAP **Tulia Police Department**
Date of Visit **12/17/2025**
Was there a finding? **No**
Type of Finding
Resolution
Was this a Repeat Finding?

PC-0032010

Record Type **PSAP Monitoring**
Account **Panhandle Regional Planning Commission**
PSAP **Armstrong County Sheriffs Office**
Date of Visit **12/18/2025**
Was there a finding? **No**
Type of Finding
Resolution
Was this a Repeat Finding?

PC-0032015

Record Type **PSAP Monitoring**
Account **Panhandle Regional Planning Commission**
PSAP **Borger Police Department**
Date of Visit **2/27/2026**
Was there a finding? **No**
Type of Finding

Resolution
Was this a Repeat Finding?

PC-0032017

Record Type **PSAP Monitoring**
Account **Panhandle Regional Planning Commission**
PSAP **Pampa Police Department**
Date of Visit **2/26/2026**
Was there a finding? **No**
Type of Finding
Resolution
Was this a Repeat Finding?

PC-0032020

Record Type **PSAP Monitoring**
Account **Panhandle Regional Planning Commission**
PSAP **Perryton Police Department**
Date of Visit **2/27/2026**
Was there a finding? **No**
Type of Finding
Resolution
Was this a Repeat Finding?

PC-0032021

Record Type **PSAP Monitoring**
Account **Panhandle Regional Planning Commission**
PSAP **Wheeler County Sheriffs Office**
Date of Visit **2/26/2026**
Was there a finding? **No**
Type of Finding
Resolution
Was this a Repeat Finding?

PC-0032024

Record Type **Network Diagram Changes**
Account **Panhandle Regional Planning Commission**
PSAP **Pampa Police Department**
Date of Visit
Was there a finding?
Type of Finding
Resolution
Was this a Repeat Finding?

PC-0032027

Record Type **Outages**
Account **Panhandle Regional Planning Commission**
PSAP **Borger Police Department**
Date of Visit
Was there a finding?
Type of Finding
Resolution **Repaired/Resolved**
Was this a Repeat Finding?

PC-0032028

Record Type **Outages**
Account **Panhandle Regional Planning Commission**
PSAP **Hemphill County Sheriffs Office**
Date of Visit
Was there a finding?
Type of Finding
Resolution **Repaired/Resolved**
Was this a Repeat Finding?

PC-0032031

Record Type **Outages**
Account **Panhandle Regional Planning Commission**
PSAP **Sherman County Sheriffs Office**

Date of Visit
Was there a finding?
Type of Finding
Resolution **Repaired/Resolved**
Was this a Repeat Finding?

PC-0032033

Record Type **Outages**
Account **Panhandle Regional Planning Commission**
PSAP **Childress County Sheriff's Office**
Date of Visit
Was there a finding?
Type of Finding
Resolution **Repaired/Resolved**
Was this a Repeat Finding?

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Memorandum

DATE: May 1st, 2026
TO: Panhandle Regional 9-1-1 Network Advisory Committee
FROM: Mandi Jones, 9-1-1 Program Specialist
SUBJECT: Agenda Item 6
Panhandle Regional 9-1-1 Network Training Activities

BACKGROUND

Staff update on emergency communications training opportunities available in the region.

GENERAL TRAINING INFORMATION

- **Carbyne Training:**

The Carbyne migration is complete! The new user interphase (UI) is loaded and available. Users can access the **Carbyne Training Academy** at their convenience. TCs have individual log ins. Additional tutorials are continuously being added.

- www.academy.carbyne.com/start

- **GeoComm Map:**

GeoComm is the primary mapping tool best used. This map utilizes the information your agency has provided PRPC such as blueprints and fire hydrant locations, as well as mile markers, in addition to the Rapid SOS location information.

Please note that some RSOS features will not be visible in GeoComm. Log into both platforms for best accuracy. Each console has the GeoComm access information on the monitor. Each TC has the ability to individually log in.

- www.prpctx.maps.geocomm.cloud/911



- **Rapid SOS:**

RapidSOS offers the same type of training portal. Users can go through the tutorials at their convenience. Click the button with the 3 lines on the top right of the screen, scroll down to training. RSOS provides the Medical ID info if the caller has it on their phone.

- www.rapidsosportal.com

- **One-on One & After-Hours Training:**

Mandi provides individualized and small-group training on all three platforms during PSAP visits. After-hours sessions can be scheduled upon request.

- **Personnel Updates:**

Please continue to communicate TC staffing changes (new hires and terminations). Individual logins are now required, and maintaining accurate lists ensures timely activation. Accurate employee information helps plan for TC recognition items and supplies.

OCCURRED

- March 30 – April 1 in Denton. Texas Public Safety Conference
www.texaspublicsafetyconference.com CSEC has approved funding for PRPC to reimburse one (1) 9-1-1 Telecommunicator per agency to attend the state conference. 3 agencies attended.
- April 22

UPCOMING

- Texas 9-1-1 Trainers Meetings
 - www.Texas9-1-1Trainers.com
 - July 20th, 2025 – AACOG – San Antonio
 - October 2026 during the Texas Public Safety Fall Symposium – AMARILLO
- TERT
 - September/October tentatively

TCOLE Training Cycle

Telecommunicators are required to obtain 20 hours of continuing education each TCOLE cycle. The current cycle began September 1st, 2025. Each person can check their own hours on the TCOLE website.

- www.tcole.texas.gov

- The TCOLE website has a variety of free classes.
- Crisis Communications is no longer offered on the website, but can still be taken.

- TTY/TDD is required every 6 months. Free TTY/TDD classes can be accessed on the TCOLE website.
- TCPR is now required. TCs need to take CPR as a prerequisite to TCPR.

Websites

911derwomen — www.911nderwomen.com

TCOLE – www.tcole.texas.gov

TCOLE is attempting to update their website and stay accurate with online training. You can volunteer for committees here. It is a great way to make sure TCs have a voice in TCOLE decisions.

Commercial Electronics – www.comelectronics.com

Under the 'webinars' tab, there are some really good free 9-1-1 related webinars.

Training 911 Heroes - www.training4911heroes.com

Look under 'all courses' for some free training courses and worksheets to use for training
TXAPCO – www.txapco.org

Watch for updates to this website.

APCO - www.apcointl.org

NENA – www.nena.org

Both of these organizations offer free and discounted training for members.

One on One Training

Mandi is available for one-on-one training with your people.

RECOMMENDATION:

Information item only, no action required.

Memorandum

DATE: May 1st, 2026
TO: Panhandle Regional 9-1-1 Network Advisory Committee
FROM: Mandi Jones, 9-1-1 Program Specialist
SUBJECT: Agenda Item 7
Panhandle Regional 9-1-1 Network Public Education Activities

BACKGROUND:

Staff's update on 9-1-1 public education activities. The Commission on Emergency Communications (CSEC), provides funding and encouragement to educate the public on important topics related to when, why, and how to dial 9-1-1. Cell phones, text to 9-1-1, various legislative updates, and ever-changing technology have all created the need to educate the public on contacting emergency services.

9-1-1 Public Education Material Request

Please use the following link to communicate event dates and requests.

- <https://forms.gle/LsRJuyeav1G1bzuu5>

OCCURRED:

March 12, 2026 – Vega ISD
April 12 – 18, 2026 -- National Public Safety Telecommunicator Week
April 24, 2026 – Panhandle ISD
April 28, 2026 – Groom ISD

COMING UP:

Public Educators of Texas Meetings

- www.911publiceducatorsoftexas.com
 - July 21, 2026 AACOG – San Antonio
 - October 2026 During the Texas Public Safety Fall Symposium in AMARILLO

Please let Mandi know of any community events.

RECOMMENDATION:

Information item only, no action required.



Memorandum

DATE: May 1st, 2026
TO: Panhandle Regional 9-1-1 Network Advisory Committee
FROM: John Schaumburg, Regional 9-1-1 Director
SUBJECT: Agenda Item 8
Stage One Budget

BACKGROUND

The Panhandle Regional 9-1-1 Network is starting the strategic planning process for fiscal years 2028 and 2029. The Commission on State Emergency Communications (CSEC) requires PRPC to submit a Stage One Budget, which estimates the cost of the upcoming biennium, and the exception requests required to accommodate the budget.

The Panhandle Regional 9-1-1 Network is funded by the \$0.50 dedicated tax on every phone line within the region, known as the base service fee. Due to the rural nature of Texas, and the increased cost to accommodate the large geographic area, the state charges a \$0.06 surcharge on all phones throughout the state. A portion of that surcharge assists funding in rural areas to keep 9-1-1 functional. Each Council of Government must submit exception requests to access the surcharge funding.

FY28: \$2,157,719 Total
\$1,024,890 Base Service Fee
\$1,132,829 Exceptions Request

FY29: \$2,607,139 Total
\$960,857 Base Service Fee
\$1,646,282 Exception Request

There are no equipment projects taking place in FY28, but there will be front-room call handling equipment, recorders, and a GIS equipment purchased in FY29.

RECOMMENDATION:

Staff recommends that the Panhandle Regional 9-1-1 Network Advisory Committee approve the submission of the Stage One budget request for FY28 and FY29.



PRPC

FY 2028 Stage One - Budget Form

FY 2028 Base Service Fee: = \$1,024,890		Total Base	FY 2028	TOTAL
FY 2028 Base Surcharge Fee: = \$0		\$1,024,890	Exception	
ADMINISTRATION BUDGET				
Admin Budget	\$90,460		\$0	\$90,460
Total Administration	\$90,460		\$0	\$90,460
PROGRAM				
1. Operations	\$760,065		\$0	\$760,065
2. Legacy Network	\$34,905		\$0	\$34,905
3. RPC PSAP Network	\$139,460		\$94,200	\$233,660
4. NextGen Core Services (NGCS)			\$295,659	\$295,659
5. Text-to-911			\$36,750	\$36,750
6. Geographic Information System (GIS)			\$59,708	\$59,708
7. Management Information System (MIS)			\$115,000	\$115,000
8. Equipment Maintenance			\$194,550	\$194,550
9. Network Reliability			\$219,267	\$219,267
10. Information Security			\$0	\$0
11. Ancillary Equipment Maintenance			\$36,592	\$36,592
12. PSAP Services			\$3,003	\$3,003
13. PSAP Supplies			\$20,300	\$20,300
14. PSAP Training			\$32,800	\$32,800
15. PSAP Room Prep			\$10,000	\$10,000
16. Public Education			\$15,000	\$15,000
	\$0			\$0
Total Program	\$934,430		\$1,132,829	\$2,067,259
EQUIPMENT BUDGET				
CPE	\$0		\$0	\$0
Power	\$0		\$0	\$0
Recorders	\$0		\$0	\$0
Routers & Switches	\$0		\$0	\$0
ESInet	\$0		\$0	\$0
GIS	\$0		\$0	\$0
TOTAL EQUIPMENT	\$0		\$0	\$0
TOTAL BASE BUDGET		\$1,024,890	\$1,132,829	\$2,157,719

PRPC

FY 2029 Stage One - Budget Form

FY 2029 Base Service Fee: = \$960,857		Total Base	FY 2029	TOTAL
FY 2029 Base Surcharge Fee: = \$0		\$960,857	Exception	
ADMINISTRATION BUDGET				
Admin Budget	\$94,350		\$0	\$94,350
Total Administration	\$94,350		\$0	\$94,350
PROGRAM				
1. Operations	\$796,904		\$0	\$796,904
2. Legacy Network	\$19,745		\$0	\$19,745
3. RPC PSAP Network	\$49,858		\$181,802	\$231,660
4. NextGen Core Services (NGCS)	\$0		\$295,659	\$295,659
5. Text-to-911	\$0		\$36,750	\$36,750
6. Geographic Information System (GIS)	\$0		\$57,188	\$57,188
7. Management Information System (MIS)	\$0		\$115,000	\$115,000
8. Equipment Maintenance	\$0		\$194,550	\$194,550
9. Network Reliability	\$0		\$281,373	\$281,373
10. Information Security	\$0		\$55,000	\$55,000
11. Ancillary Equipment Maintenance	\$0		\$37,507	\$37,507
12. PSAP Services	\$0		\$3,003	\$3,003
13. PSAP Supplies	\$0		\$48,150	\$48,150
14. PSAP Training	\$0		\$32,800	\$32,800
15. PSAP Room Prep	\$0		\$0	\$0
16. Public Education	\$0		\$15,000	\$15,000
	\$0			\$0
Total Program	\$866,507		\$1,353,782	\$2,220,289
EQUIPMENT BUDGET				
CPE	\$0		\$212,500	\$212,500
Power	\$0		\$0	\$0
Recorders	\$0		\$70,000	\$70,000
Routers & Switches	\$0		\$0	\$0
ESInet	\$0		\$0	\$0
GIS	\$0		\$10,000	\$10,000
TOTAL EQUIPMENT	\$0		\$292,500	\$292,500
TOTAL BASE BUDGET		\$960,857	\$1,646,282	\$2,607,139